Liability
The Toy Library is not liable for any accidents or damage that may occur in conjunction with borrowed toys/games.
In the rooms of the Toy Library, the responsibility for children lies with their parents or accompanying persons.

Data protection
Personal data (name, address, telephone, email) of our customers is saved on our computer and is only used to communicate with them (e.g. note for the return of toys, reminder, occasional information mails on events). The data will not be passed on to third parties and will be deleted no later than 5 years after the last lending.

Ludothek Oberwil
Bahnhofstrasse 6
4104 Oberwil
Tel. 061 403 02 30
(answering machine outside opening hours)
ludothek-oberwil@intergga.ch
www.ludothek-oberwil.ch

Opening hours:

Mondays	**14.30 - 16.30**
Thursdays	**14.30 - 16.30**
Saturdays	**10.00 - 12.00**

Closed during school holidays and public holidays, except during summer holidays when we are open only on Mondays from 17.00—18.30.

Closed on the Saturday after Ascension Day as well as on the Saturday before Whitsun/Pentecost.

Ludothek Oberwil

Mitglied Verband der Schweizer Ludotheken

Borrower Regulations

January 2026

Lending fees

We offer the following membership options for customers who plan on using us regularly:

- **All inclusive 2: Fr. 50.- / year:** this option covers the use of all of our toys and games (except for the specialty play boxes, cup box and wheel of fortune). A **maximum of 2 games/toys per time** is permitted.
- **All inclusive 4: Fr. 80.- / year**: this option covers the use of all of our toys and games (except for the specialty play boxes, cup box and wheel of fortune). A **maximum of 4 games/toys per time** is permitted.

If you have a valid Familypass card, you will receive an additional month (13 instead of 12 months) on your Toy Library membership. The Familypass card must be presented when signing up for the membership.

It is also possible to use the Toy Library sporadically as a guest without a membership.

- **Guest:** You simply pay the price of the game each time you borrow it (prices range from Fr. 3.- to 18.-). A **maximum of 4 games/toys per time** is permitted.

There is a **one-time Fr. 5.- administrative fee for new customers**.

Gift certificates are also available.

Lending length

Each game may be borrowed for 4 weeks (except for the specialty play boxes, cup box and wheel of fortune, which are limited to one week).
It is possible to borrow games for an additional 4 weeks, except for new games, seasonal toys and vehicles.

Reservations

A game which is currently borrowed can be reserved for a fee of Fr. 2.-. As soon as the game is available, a notification will be sent by email. The reserved game can be picked up at the Toy Library within 1 week.
The specialty play boxes, cup box and wheel of fortune can be reserved free of charge for a specific date.

Late Fees

If a toy/game is not returned on time, a reminder is sent out.

The late fee is Fr. 5.- for the 1st and 2nd reminder and
Fr. 15.- for the 3rd reminder
In addition, Fr. 1.- per borrowed toy will be charged.

Play boxes / cup box / wheel of fortune: in case of late return Fr. 5.- will be charged per opening day.

Checking

Please check the game against the contents list before using it for the first time to ensure that all pieces are intact and that nothing is missing. If something is broken or missing, the Toy Library must be notified by email or by telephone within 24 hours of borrowing. (Later complaints can no longer be considered.)

Return policy

We ask that you please return the toys on time, and that the pieces are clean and in order. The cost of cleaning heavily soiled games/toys or vehicles will be charged to the customer.

Damage and Loss

Games that are incomplete when returned have to be borrowed again so that the missing parts can be searched for.

The cost of replacement of lost or defective parts and defective boxes (except normal wear and tear) will be charged to the customer according to separate fee regulations.

For lost or unplayable games, the residual value will be charged according to separate fee regulations.

Vehicles: Before borrowing, vehicles will be checked by a member of our staff together with the customer according to a checklist. If damage caused by careless use of the equipment is found when it is returned, the customer will be charged in full for its repair.